



THE POWER TO MAKE IT HAPPEN

## Winner of the Annual Review Draw

Congratulations to Gertrund Steltenpool from Hawarden who has won the MainPower Annual Review Quiz lucky draw. Mrs Steltenpool has won a family weekend in Hanmer Springs.

Thank you to the many, many people who entered the competition.



Chair of the MainPower Trust, Tony Hall draws the successful winner's entry

## MainPower Oval - Temporary Home of the Canterbury Wizards

The MainPower Oval is home this year to The Canterbury Wizards. A total of 13 first class games will be held at the MainPower Oval this season, including three HRV Cup Twenty/20 games, four One Day Matches and six Plunket Shield four day matches. The first class season will commence on 7 November when the Canterbury Wizards play the Otago Volts.

Visit [www.canterburycricket.org.nz](http://www.canterburycricket.org.nz) for further information.

## 'Learn To Swim' is Now Part of the MainPower Coaching Programme

The MainPower Primary Schools Coaching programme has been extended to include a 'Learn To Swim' pilot programme for children in Years 3, 4 and 5 in the Waimakariri and Hurunui districts. The initiative was developed by MainPower in response to the country's high drowning statistics, and is seen as an excellent fit with the primary schools coaching programme. Joint funded and supported by North Canterbury Sport & Recreation Trust, Sport Canterbury, KiwiSport, Water Safety New Zealand, the schools, and local councils, the programme is based on ease of access to professional tuition by utilising community and school pools. The professional programme being offered is WaiSwim, developed and delivered by Waimakariri District Council. The WaiSwim programme is aligned with the Sealord Water Safety New Zealand Swim for Life programme. 640 children from eight schools have registered in the first phase of the Learn to swim programme during the third term of this year.



Southbrook Primary school children at Dudley Pool.

## Check Out the Energy Efficiency of Your Home

Community Energy Action is offering a limited number of MainPower subsidised Home Energy Checks (HECS) in the North Canterbury and Kaikoura region. HECS look into the energy efficiency of your whole house not only insulation and heating but also water heating, condensation and dampness, refrigeration, and making the best of your energy consumption. Now is a good time to get ready for next winter with a step by step plan to follow with lots of low cost and no cost ideas. Phone 0800 388 588 now for a free over the phone energy consultation, or to book a subsidised Home Energy Check. Community Energy Action can also offer advice on energy efficiency measures for new homes and rebuilds.

## Mt Cass Update

The Environment Court hearings for Mt Cass wind farm took place between mid June and mid August. The merits of the proposal were well tested, with expert evidence and questions from the Judge and Commissioners. Mt Cass is the first proposal to be heard by the Court since the introduction of the National Policy Statement for Renewable Electricity Generation. We are now waiting for a decision from the Court which may be some months away.

## Free Complaints Resolution Service

If you have a complaint about MainPower or the services we provide, please call us toll free on **0800 835 567** to access our free, in-house complaint resolution service.

If you feel MainPower has not been able to resolve your issue, the Electricity and Gas Complaints Commission provides a free, independent, and accessible dispute resolution service for issues around the electricity and gas sectors.

You can access the Electricity and Gas Complaints Commission on Freephone 0800 22 33 40, Freefax 0800 22 33 47, Freepost 192682, P O Box 5875, Lambton Quay, Wellington 6145 or through [www.egcomplaints.co.nz](http://www.egcomplaints.co.nz).

MainPower is a member company of this scheme and supports the dispute resolution processes used by the Commission.

Want to know how you can save power?  
Phone **0800 388 588**  
for good energy advice

