

Overview of a New Power Connection

CUSTOMER / ELECTRICIAN

Customer / Electrician notifies MainPower New Zealand for power connection form or accesses an application form via www.mainpower.co.nz

Notification can be provided at any time during building process.
 MainPower New Zealand Ph: 03 311 8300
 Fax: 03 313 4300

ENERGY RETAILER

Customer confirms connection details (verbally)

Retailer contacts customer directly to verify details (by phone)

Retailer issues service request to MainPower

Electrician provides Certificate of Compliance to MainPower Inspectors

MAINPOWER NEW ZEALAND

MainPower processes application form (requires 5 working days)

MainPower issues Installation Control Point (ICP number specific to this connection)

MainPower informs Retailer of power connection

MainPower inspectors obtain both the service request and MainPower approval form

MainPower inspectors live in and meter supply (requires 2-3 working days)

- Retailers**
- | | |
|-----------------|-------------------|
| Contact Energy | Ph: 0800 80 9000 |
| Meridian Energy | Ph: 0800 496 496 |
| Genesis Energy | Ph: 0800 155 010 |
| TrustPower | Ph: 0800 87 87 87 |
| Mercury Energy | Ph 0800 101 810 |

PLEASE NOTE: COMPLETE PROCESS TAKES A MINIMUM OF 15 WORKING DAYS