



Customer Information: Health and Safety at MainPower

At MainPower we aim to provide a workplace which is safe and healthy for our employees, contractors, customers and the public. The purpose of this fact sheet is to share with you what MainPower has in place to achieve this aim.

	<p>1. HEALTH & SAFETY</p> <p>At MainPower we always put SAFETY FIRST, it's a core value. Our holistic approach considers employee, contractor, customers and public safety.</p>
	<p>2. PUBLIC SAFETY</p> <p>Where workplace hazards have inherent dangers to the public they are managed in a manner that minimises the risk to an acceptable level.</p>
	<p>3. COMPETENCY</p> <p>MainPower invests in all employees, along with supporting and encouraging potential development, to ensure they have the skills and experience to carry out their work safely and to the standard expected. We carefully select contractors who work alongside us.</p>
	<p>4. FITNESS FOR WORK</p> <p>Employees and contractors must be fit for work at all times. This means not carrying out duties under the influence of alcohol or non-prescription drugs, or in a fatigued, stressed or emotional state that could endanger themselves or others. In support of our SAFETY FIRST core value we operate a comprehensive Drug and Alcohol Programme and have policies that support fatigue management.</p>
	<p>5. HAZARD MANAGEMENT</p> <p>All significant hazards, related to the work being undertaken, are recorded prior to work commencement using a Worksite Safety Plan so that effective controls can be agreed, implemented and communicated to all involved in or affected by the work. If conditions change and new significant hazards are subsequently identified or created as a result of the work being undertaken it is important that everyone on the worksite who may be exposed to the new hazard is made aware of it. Significant hazards are monitored by MainPower to ensure that the controls in place remain adequate and effective.</p>
	<p>6. PERSONAL PROTECTIVE EQUIPMENT</p> <p>The wearing and use of Personal Protective Equipment (PPE) is mandatory on all MainPower worksites. The degree of PPE worn may alter dependent on the work task being undertaken.</p>
	<p>7. SAFETY DATA SHEETS</p> <p>Those employees and contractors using a hazardous substance in the course of their work will use it safely and have access to its Safety Data Sheet.</p>

	<p>8. EMERGENCY RESPONSE MainPower has in place Emergency Response Procedures for managing likely emergency events. We operate our own radio system and all work on the network is controlled and monitored by our Control Centre.</p>
	<p>9. FIRST AID MainPower has trained first aiders available on all MainPower worksites. First aid kits and fire extinguishers are provided in all work vehicles.</p>
	<p>10. INCIDENT REPORTING All incidents on MainPower worksites regardless of severity are required to be recorded and reported promptly. Supervisors are also notified promptly. MainPower has a Safety, Health, Environment and Quality division and Advisors follow up and report on incidents so that we continue to learn and improve.</p>
	<p>11. SPILLS Should a spill occur whilst working, MainPower employees and contractors will clean it up. Spill kits are available on large vehicles.</p>
	<p>12. WASTE AND SITE TIDY UP Any waste created is required to be removed from the worksite and be appropriately disposed of. We always try to leave the work site in a tidy state when we leave.</p>
	<p>13. COMPLAINTS When things are not as you expected, please feel free to communicate with us. We have a free phone number you can contact us on 0800 835 567 or email feedback@mainpower.co.nz.</p>
	<p>14. COMPLIMENTS When things exceed your expectations it is nice for us to be able to provide feedback to our staff about "a job well done". We have a free phone number you can contact us on 0800 835 567 or email feedback@mainpower.co.nz.</p>

Contact MainPower

To report a fault: 0508 60 70 80

For electrical emergencies: 0508 60 70 80

For general enquiries: www.mainpower.co.nz, info@mainpower.co.nz, 03 311 8300 (8am to 5pm, Monday to Friday)

Disclaimer: This fact sheet is not an exhaustive list of all safety matters that need to be considered.

Whilst care is taken in the preparation of this material, MainPower does not guarantee the accuracy and completeness of the information.